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ANALYTICS

IN Site™
INFO

Service Information Management

Do you manage information regarding your service providers on spreadsheets?

To effectively manage numerous service providers supporting a real estate portfolio, facility managers depend on enormous amounts of information, typically contained in various repositories.

Inspections that validate service delivery and other related processes create millions of discrete data elements (e.g., vendor costs, speed, quality, and overall performance) that pertain to a broad range of service. This data is critical to accurately scrutinize vendor costs and performance, and to objectively compare and optimize the myriad of service provider offerings.

To capture and utilize this data, many facility managers still rely on large numbers of spreadsheets that are inherently inefficient, cumbersome, and often conflict with one another. Data duplication and impaired data integrity are common problems. Legacy solutions are complex, inflexible, and costly. In addition, because these data repositories rarely have uniform structure and standards, facility managers are unable to leverage the power of analytics. These challenges lead to inaccurate or incomplete analyses, suboptimal decision making regarding service providers, as well as increased risks of business disruption, health and safety incidents, and regulatory violations. This can cost an organization considerable time and money, as well as increase its risk.

Facility managers need a more efficient and effective way to manage their service provider information.

An Integrated Service Provider Management Solution — Geospatial Analytics Info InSite™

For Service Provider Information

An agile, cost-effective solution that is simple to deploy and to use that solves service information management challenges.

The Opportunity

Managing service provider performance relating to facility management has evolved from single vendor ad hoc assessments to program level evaluations across entire categories of service providers. Accurate, standardized, and objective data on FM service providers can provide transparency to significantly improve business outcomes. A single, integrated data repository can optimize the use of resources across disparate functions and suppliers, creating additional value.

Benefits of Geospatial Analytics Info InSite™

- More efficient information management regarding your facility service providers

- More consistent, objective, and standardized service provider information.

- Seamless integration of your dataset with other tools and systems

- The ability to apply data analytics to the centralized information

- Minimizes data duplication and ensures data integrity

The Solution

Geospatial Analytics Info InSite™ is an agile and adaptive data repository that facilitates effective analysis of data on service providers, and:

- Allows management personnel to easily analyze and compare service provider performance across your entire portfolio

- Enables analysis of specific criteria for a wide variety of services and facility requirements

- Provides flexibility to easily define new data fields and quickly implement them

- Facilitates service provider comparisons using analytics

- Integrates easily with existing systems to provide additional information as needed

- Adapts easily to your organization's specific service analysis requirements

- Facilitates optimal decision making

- The ability to flexibly adapt as business and analysis needs change, using a single, evolving data repository.

Geospatial Analytics InSite Solution Platform™
Provides the functionality that your facility managers need to develop business intelligence for strategic analysis, cost management, and optimizing performance.

How You Benefit

Geospatial Analytics Info InSite™:

- Provides a more efficient, centralized repository of data on your service providers

- Facilitates comprehensive analysis of your service providers' costs, timeliness, and quality

- Enables analytics to optimize the value of the services your vendors provide

- Avoids data duplication and impaired data integrity that typically occurs when using large numbers of separate spreadsheets and databases

- Ensures consistency of data across services providers and facilitates using objective criteria rather than subjective or inconsistently applied criteria

- Allows your repository of data on your service providers to evolve as your business needs change

- Intuitive interface allows for all internal stakeholders to access and leverage information

- Low-cost solution is affordable and can be quickly configured and deployed

Powerful and Agile Tools

Geospatial Analytics Info InSite™ is part of the **Geospatial Analytics InSite Solutions Platform™** for enterprise service management.

Geospatial Analytics Info InSite™ integrates with a range of existing data repositories, service management software, and related systems. Alternatively, organizations can use **Geospatial Analytics Info InSite™** with the following complementary tools in the **Geospatial Analytics InSite Solutions Platform™:**

Geospatial Analytics® Inspection InSite™

Inspection for Services enables you to efficiently create and maintain a complete set of information of service providers' costs, timeliness, quality, and overall performance.

Geospatial Analytics® Info InSite™

Services Information is an integrated data repository that assures standardized information that facilitates effective analysis of data on services. It easily adapts to changes in business requirements.

Geospatial Analytics® Service InSite™

Analysis for Services is a powerful solution that provides business intelligence for critical decisions and service optimization using analytics that all stakeholders can easily access.

Geospatial Analytics Info InSite™ is used by some of the world's leading companies in retail, finance, healthcare, technology, manufacturing, energy, and education. **Geospatial Analytics®** clients have over $1 trillion in combined real estate asset valuation. **Geospatial Analytics®** has a 98% customer retention rate.

Visualize Analyze Optimize

For more information, or to schedule a presentation for your key staff, please contact:

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